



Using a Patient-Center Approach in Providing Dementia Care

Friday, June 4, 2010 * 8:30 a.m. – 4:15 p.m. (check-in 8:00 a.m.)
Kepler Theater, HCC Campus

NRS 868 A



the compassion to care, the leadership to conquer

About the Program

This full-day program will provide participants with information about how to develop a patient-centered environment for individuals with dementia. A patient-center approach focuses on re-directing resistant behavior in an encouraging manner which has been shown to decrease aggressive/defiant behavior and help create a positive working environment for staff and positive living environment for patients. Emphasis will be placed on rethinking the way we provide dementia care and the benefits of culture change. Culture change is the process which transforms the existing offering of care to a care process that is person-centered. Practical tips and techniques will be presented to help create a more positive and nurturing environment for both the person with dementia and those who work with individuals with dementia.

Program Objectives

- Define culture change;
- Discuss the positive effects of using the culture change techniques when caring for individuals with dementia;
- Discuss the various stages of Alzheimer's disease and their symptoms
- Identify behaviors that are specific to Alzheimer's disease and related dementia diseases
- Describe a patient-centered approach to providing dementia care
- Use positive verbal and non-verbal communication skills to adapt dementia behavior
- Discuss the benefits of providing programming opportunities for individuals with dementia
- Discuss the benefits of developing a patient-centered approach for both the individual with dementia and staff members

Continuing Education Credits

Nurses & Nurse Practitioners:
(6 Contact Hours) Maryland Community College Association for Continuing Education and Training is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Social Workers, Psychologists, Counselors/Therapists:
HCC is automatically authorized to sponsor 6 Category 1 activities by the Maryland Board of Social Work Examiners CEUs for Psychologists, and Category A & B for Counselors and Therapists.

Activities Personnel, CNAs, GNAs
A specialized certificate of participation will be provided.

Occupational Therapy:
6.0 contact hours awarded by the Maryland Board of Occupational Therapy. Examiners.

Physical Therapy:
This course has been reviewed and approved by the Maryland Board of Physical Therapy Examiners for 0.6 hours.

Hearing/Speech Professionals:
This CE program has been reviewed by the Maryland Board of Examiners for Audiologists, Hearing Aid Dispensers & Speech Language Pathologists and approved 6 hours for full competition.

Registration Information

Health Care Professionals: \$ 59.00

Registration includes continental breakfast, continuing education credits, certificate of participation, and handout manual

Family Care Givers (Non-professional): \$ 25.00

Registration includes continental breakfast and handout manual

Register by Phone: 301-790-2800, ext 236

Please have your credit card number, social security number, birth date, and the program course number NRS 868 A ready.

Register by Fax: Complete the attached registration form and fax to 301-582-4001



Center for Continuing Education

Hagerstown Community College
 11400 Robinwood Drive
 Hagerstown, Maryland 21742-6514

Phone: 301-790-2800, Ext. 236
 Fax: 301-582-4001
 E-mail: learn@hagerstowncc.edu

Fax Transmittal Form

TO: _____ FROM: _____
 Name: _____ Name: _____
 Organization Name/Dept.: _____ Organization Name/Dept.: _____
 Phone Number: _____ Phone Number: _____
 Fax Number: _____ Fax Number: _____
 Date Sent: _____ Time Sent: _____ Number of pages (including cover page): _____

FOUR EASY WAYS TO REGISTER!

FAX your registration form with credit card info to: 301-582-4001

-OR-

MAIL your registration form and payment to: Center for Continuing Education, Hagerstown Community College, 11400 Robinwood Drive, Hagerstown MD 21742-6514

-OR-

PHONE 301-790-2800, ext. 236; please have credit card information available. You will be mailed a pre-paid postcard to sign and return to the college

-OR-

IN PERSON visit HCC's Valley Mall Training Center located across from the Valley Mall Management Office near the rear entrance of JC Penney or visit HCC's Main Campus, Administration Building

Walk-in registrations will be processed before mail-in, faxed, and phone-in registrations.

 TS:RS:cm 2/26/10



11400 Robinwood Drive • Hagerstown, Maryland 21742-6514
 301-790-2800, extension 236 • Fax: 301-582-4001 • learn@hagerstowncc.edu

Center for Continuing Education Registration Form

Each student must use a separate registration form. Please send completed registration form and payment to the College. (Payment, invoice, or purchase order must accompany this registration.) **This form may be duplicated.**

To avoid delay, please complete all information requested.

Mr. Ms. Mrs. Other _____
 Last Name _____ First _____ MI _____ Maiden/Former _____
 Home Address _____
 City _____ State _____ Zip Code _____ County _____
 Phone: Home _____ Work _____ E-mail Address _____

Social Security # _____

Birthdate (mo/day/yr) _____

Senior Citizen (60 and over) Yes No

Employer's Name _____

Ethnicity: Are you of Hispanic or Latino origin?

Yes No

Race: You may check more than one race.

- White
- Black or African American
- Asian
- American Indian or Alaskan Native
- Native Hawaiian or Pacific Islander

Information not used for admission. Federal regulations require colleges to report enrollment data by ethnic, racial, and gender categories.

Course #	Course Title	Begin Date	Tuition	Materials Fee	Total
Total Fee					

For Credit Card Use Only:

Card Holder's Name _____

Account No. _____

Expiration Date _____

Signature _____

Billing Address for Card _____

The Refund Policy is published in the current issue of the HCC Continuing Education Non-Credit Schedule. I certify that the information on this form is correct.

Signature _____ Date _____

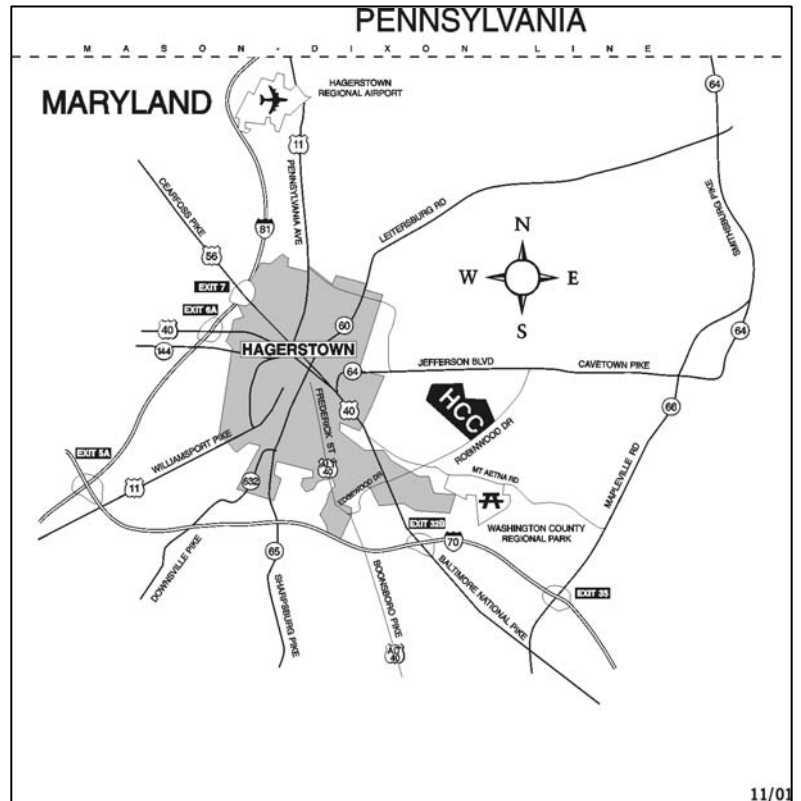
Directions to Hagerstown Community College's Kepler Theater

From Interstate 81

From Interstate 81, take Interstate 70 East to Exit 32B Route 40 West (Dual Highway).

From Interstate 70

Take Interstate 70 West to Exit 32B Route 40 West (Dual Highway).



From 40 West (Dual Highway)

Follow 40 West for approximately 1 mile to the first intersection you come to which is Edgewood Drive / 40 W (Dual Highway). Turn right onto Edgewood Drive which will become Robinwood Drive. At the third traffic light turn left onto the Hagerstown Community Campus.

Kepler Theater

After you enter the college, take the very first left-hand turn onto Scholar Drive. Follow Scholar Drive past Kepler Drive and park in the first parking lot to the right. Follow the steps up, keeping right to the Kepler Theater.