

# Approaching Persons with Dementia – *A Guide for First Responders:*

*Make your first response the right response!*



**Friday, September 17, 2010**  
**8:00 am—12:30 pm (Registration: 7:30 am)**

**The Merle S. Elliott Continuing Education and Conference Center  
Career Programs Building, Hagerstown Community College**

The Alzheimer's Association estimates that over 5 million people in the U.S. are living with Alzheimer's disease, 70% of them live in the community.

This four-hour course, developed by the Alzheimer's Association in collaboration with the first responder community, was created to help the community better prepare for responding to this population in an emergency. Content was specifically designed to help law enforcement officers, paramedics, fire fighters, disaster relief personnel, health care providers and community members who may be first responders effectively communicate with cognitively impaired individuals to reach the most positive outcome. The course will provide practical applications using a variety of teaching techniques.

alzheimer's  association<sup>®</sup>

the compassion to care, the leadership to conquer

**NRS 538 A**



**Topics Include:**

- Identifying the signs of possible cognitive impairment/dementia
- Using effective communication to calm confused individuals
- Strategies for redirecting behaviors to gain compliance
- Identifying actions or items that the individual finds comforting
- Providing compassionate care to vulnerable individuals

**Program Agenda**

7:30— 8:00 am	Registration Check-in & Continental Breakfast
8:00— 9:00 am	Approaching Wandering Individuals
9:00— 10:00 am	Issues of Driving, Shoplifting & Possession of Firearms
10:00—10:15 am	Break
10:15 - 11:15 am	Signs of Abuse and Neglect
11:15—12:15 pm	Disaster Response Strategies for Assisting Others
12:15—12:30 pm	Questions, Evaluations and Certificates

This program is excellent for individuals who work with the public. It will help you to understand how to communicate effectively with individuals who may have a cognitive impairment.

**Continuing Education**

**Law Enforcement/Security Personnel:** Certificate will be provided to validate 4 hours of continuing education

**EMS:** The Maryland Institute for Emergency Medical Services Systems (MIEMSS) has awarded 4 hours for B (ALS) or M(BLS) # 10025.

**Nurses:** (4.25 Contact hours)  
The Maryland Community College Association for Continuing Education and training is accredited as a provider of continuing nursing education by the ANCC.

**Social Workers, Psychologists, Counselors/Therapists:** HCC is automatically authorized to sponsor 4.25 Category 1 activities by the Maryland Board of Social Work Examiners CEUs for psychologists, and Category A & B for Counselors and Therapists.

**Seminar Fee:**

<b>\$ 45.00</b>	<b>Professionals:</b> Law Enforcement/EMS/RN/ Social Workers Psychologists/Counselor and Therapists
<b>\$ 25.00</b>	<b>Non-professional Family Members and General Public</b>

Fee includes continental breakfast, education credits, handout manual and certificate of attendance. To register, call 301-790-2800, ext. 236 card available when

# Center for Continuing Education

Hagerstown Community College  
 11400 Robinwood Drive  
 Hagerstown, Maryland 21742-6514

Phone: 301-790-2800, Ext. 236  
 Fax: 301-582-4001  
 E-mail: learn@hagerstowncc.edu

## Fax Transmittal Form

TO: \_\_\_\_\_ FROM: \_\_\_\_\_  
 Name: \_\_\_\_\_ Name: \_\_\_\_\_  
 Organization Name/Dept.: \_\_\_\_\_ Organization Name/Dept.: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
 Fax Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_  
 Date Sent: \_\_\_\_\_ Time Sent: \_\_\_\_\_ Number of pages (including cover page): \_\_\_\_\_

### FOUR EASY WAYS TO REGISTER!

**FAX** your registration form with credit card info to: 301-582-4001

**-OR-**

**MAIL** your registration form and payment to: Center for Continuing Education, Hagerstown Community College, 11400 Robinwood Drive, Hagerstown MD 21742-6514

**-OR-**

**PHONE** 301-790-2800, ext. 236; please have credit card information available. You will be mailed a pre-paid postcard to sign and return to the college

**-OR-**

**IN PERSON** visit HCC's Valley Mall Training Center located across from the Valley Mall Management Office near the rear entrance of JC Penney or visit HCC's Main Campus, Administration Building

Walk-in registrations will be processed before mail-in, faxed, and phone-in registrations.

 TS:RS:cm 2/26/10



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Center for Continuing Education

## Registration Form

Each student must use a separate registration form. Please send completed registration form and payment to the College. (Payment, invoice, or purchase order must accompany this registration.) **This form may be duplicated.**

To avoid delay, please complete all information requested.

Mr.  Ms.  Mrs.  Other \_\_\_\_\_

Last Name \_\_\_\_\_ First \_\_\_\_\_ MI \_\_\_\_\_ Maiden/Former \_\_\_\_\_

Home Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_ County \_\_\_\_\_

Phone: Home \_\_\_\_\_ Work \_\_\_\_\_ E-mail Address \_\_\_\_\_

Social Security # \_\_\_\_\_

Birthdate (mo/day/yr) \_\_\_\_\_

Senior Citizen (60 and over)  Yes  No

Employer's Name \_\_\_\_\_

**Ethnicity:** Are you of Hispanic or Latino origin?

Yes  No

**Race:** You may check more than one race.

White

Black or African American

Asian

American Indian or Alaskan Native

Native Hawaiian or Pacific Islander

Information not used for admission. Federal regulations require colleges to report enrollment data by ethnic, racial, and gender categories.

Course #	Course Title	Begin Date	Tuition	Materials Fee	Total
				<b>Total Fee</b>	

#### For Credit Card Use Only:

Card Holder's Name \_\_\_\_\_

Account No. \_\_\_\_\_

Expiration Date \_\_\_\_\_

Signature \_\_\_\_\_

Billing Address for Card \_\_\_\_\_

The Refund Policy is published in the current issue of the HCC Continuing Education Non-Credit Schedule.

I certify that the information on this form is correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_

