Course Outcomes 2009

Course Title: TRK 130: Production and Operations Management
Course Leader: Mike Stevenson

Expected Learning Outcomes for Course

- Define operations management
- Explain the distinction between goods and services
- Understand the differences between production and productivity
- Compute multifactor productivity
- Identify the critical variables in enhancing productivity
- Complete critical path analysis
- Develop operational strategies to succeed in a global environment
- Analyze a case study and make a recommendation for alternate approaches

Assessment
(How do students demonstrate achievement of these outcomes?)
Course evaluation will consist of:

- Case studies: students will be asked to analyze case studies and present the case in a written report or in a discussion board format. Instructor will determine platform of presentation.
- Mid-term exam
- Final exam
- Quizzes and/or assignments

Important: The final exam is proctored by the College on campus in the testing center.

Calculation for final grade:

<table>
<thead>
<tr>
<th>Component</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid-term Exam</td>
<td>25%</td>
</tr>
<tr>
<td>Final Exam</td>
<td>30%</td>
</tr>
<tr>
<td>Case Studies</td>
<td>25%</td>
</tr>
<tr>
<td>Quizzes</td>
<td>10%</td>
</tr>
<tr>
<td>Discussion Board participation</td>
<td>10%</td>
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</tbody>
</table>

Validation
(What methods are used to validate your assessment?)

Results
(What does the data show?)

Follow-up

Budget Justification
(What resources are necessary to improve student learning?)

Prepared by: Mike Stevenson 10/2009