

**Course Title:** TRK 130: Production and Operations Management

**Course Leader:** Mike Stevenson

**Expected Learning Outcomes for Course**

- Define operations management
- Explain the distinction between goods and services
- Understand the differences between production and productivity
- Compute multifactor productivity
- Identify the critical variables in enhancing productivity
- Complete critical path analysis
- Develop operational strategies to succeed in a global environment
- Analyze a case study and make a recommendation for alternate approaches
- 

**Assessment**

(How do students demonstrate achievement of these outcomes?)

Course evaluation will consist of:

- Case studies: students will be asked to analyze case studies and present the case in a written report or in a discussion board format. Instructor will determine platform of presentation.
- Mid-term exam
- Final exam
- Quizzes and/or assignments

Important: The final exam is proctored by the College on campus in the testing center.

***Calculation for final grade:***

Mid-term Exam:	25%
Final Exam:	30%
Case Studies	25%
Quizzes	10%
Discussion Board participation	10%

**Validation**

(What methods are used to validate your assessment?)

**Results**

(What does the data show?)

**Follow-up**

**Budget Justification**

(What resources are necessary to improve student learning?)