

Model Course/Program Outcomes Guide

October 2011

Directions: Please complete this form to document your progress toward improving student learning. For each item, indicate your progress and your anticipated next steps. Thank you!

Course/Program Title: SPD 108 Introduction to Human Communication

Course/Program Team: Mike Harsh, Teresita Fawcett

Expected Learning Outcomes

STUDENT LEARNING OUTCOMES: Upon completion of the course, the student should be able to: Demonstrate competence in intrapersonal, interpersonal, and small group communications.

COURSE CONTENT OBJECTIVES: Upon completion of the course, the student should be able to: Define the basic elements of the communication process. Explain the dynamic nature of communication. Apply self-improvement skills to the perception and listening processes. Determine the most appropriate verbal and non-verbal communication styles for a variety of real life and simulated scenarios

Assessment

Participation and evaluation of 3 major projects: an interview, a small group problem solving discussion with presentation, and a group debate.

Validation

Work is ongoing to develop a viable method to collect and analyze data regarding the outcomes and the common assessment tool.

Results

Data analysis needs to be finished within one to two years.

Follow-up

Data analysis will enable instructors to assess student learning and to improve the course based upon the data collected.

Budget Justification

Professional development funds for faculty and stipends for adjunct faculty.