

**Course Outcomes Guide
Fall 2012**

Course/Program Title: MAP 210 Clinical Medical Assistant **Date:** 4/11/13

Course/Program Team: Melanie Rowland, Dawn Nally

Expected Learning Outcomes:

1. Identify and apply the significance of respecting cultural, religious, and age related values and beliefs.
2. Demonstrate ability/competence while performing clinical skill set requirements.
3. Apply all standard precautions and sterile technique with proficiency for all clinical skill sets.
4. Using interpersonal skills, demonstrate ability to apply oral, written and electronic communication skills in documentation and education for patient care.
5. Demonstrate using normal and abnormal signs and symptoms change in condition and report and record to physician per policy.
6. Demonstrate knowledge of HIPPA Compliance and scope of practice including documentation and reporting.

Assessment

Final Exam
Lab Competencies

Validation

Completion of course with an average grade of 75% or higher.
Satisfactory completion (75% or higher) of required laboratory competencies.

Results

86% (12/14 students) completed the course with a grade of 75% or higher
100% (12/12 students) satisfactorily completed all laboratory competencies with a grade of 75% or higher

14% (2/14 students) did not complete the course with a grade of 75% or higher. These students were walk away "F"s.

Follow-up

Students will continue to be contacted to remind them to drop classes as necessary.