Directions: Please complete this form to document your progress toward improving student learning. For each item, indicate your progress and your anticipated next steps. Thank you!

Course/Program Title: MAP 108 Medical Record Analysis & Coding

Date: 5/15/12

Course/Program Team: Melanie Rowland, Joyce Welling

Expected Learning Outcomes:

- Provide appropriate patient care with respect for diverse cultures, values and beliefs.
- Competently perform routine medical assisting procedures.
- Utilize appropriate standard precautions.
- Communicate effectively with staff and patients.
- Make critical decisions appropriate for the medical assistant.
- Perform as an effective team member.
- Practice within the ethical and legal framework of the profession.

Assessment

Final Exam

Validation

Completion of course with an average grade of 75% or higher.

Results

97% (34/35 students) completed the course with a grade of 75% or higher, with 1 walk away “F”.

Follow-up

Continue to have faculty encourage students to officially withdraw from classes instead of walking away with a failing grade.