Course Outcomes Guide
Spring 2012

Course/Program Title: MAP 110 Introduction to Health Science Professions

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Expected Learning Outcomes:

- **P**rovide appropriate patient care with respect for diverse cultures, values and beliefs.
- Competently perform routine medical assisting procedures.
- Utilize appropriate standard precautions.
- Communicate effectively with staff and patients.
- Make critical decisions appropriate for the medical assistant.
- Perform as an effective team member.
- Practice within the ethical and legal framework of the profession.

Assessment

Final Exam with twenty common questions to appear on the Final Exam of all sections

Validation

Completion of course with an average grade of 75% or higher.
Common exam question accuracy rate of 75% or higher

Results

92% (45/49 students) completed the course with a grade of 75% or higher
8% (4/49 students) completed the course below 75%; of these, 2 were "walk away" F grades. Students were encouraged to withdraw from the course but did not.

91% (851/940 questions) accuracy rate for the common final exam questions

Follow-up

The success rate for accuracy in answering common exam questions remained the same. An item analysis indicates that instructors need to spend more time on three areas: consent, assault vs. battery, and human growth developmental defense mechanisms that can impede communication.

Students who stop attending will be encouraged to withdraw to avoid a failing grade.