Course/Program Title: PLB 105 Phlebotomy  Date: 5/22/12

Course/Program Team: Melanie Rowland, Dawn Nally, Kelly Weicht

Expected Learning Outcomes:

- Provide appropriate patient care with respect for diverse cultures, values and beliefs.
- Competently perform routine phlebotomy procedures.
- Utilize appropriate standard precautions.
- Communicate effectively with staff and patients.
- Make critical decisions appropriate for the phlebotomist.
- Perform as an effective team member.
- Practice within the ethical and legal framework of the profession.

Assessment

Final Exam with Twenty Five common questions that will be on the final exam of each section

Validation

Completion of course with an average grade of 75% or higher.
Common exam question accuracy rate of 75% or higher

Results

100% (34/34 students) completed the course with a grade of 75% or higher

91% (768/850 questions) accuracy rate for the common final exam questions

Follow-up

PLB 106 externship grades for these students will be compared back to PLB 105 grades to correlate if classroom success carries over to externship success (after SP12 semester).