

<p style="text-align: center;"><b>Course Outcomes Guide Spring 2012</b></p>
---

**Course/Program Title:** PLB 105 Phlebotomy      **Date:** 5/22/12

**Course/Program Team:** Melanie Rowland, Dawn Nally, Kelly Weicht

**Expected Learning Outcomes:**

- Provide appropriate patient care with respect for diverse cultures, values and beliefs.
- Competently perform routine phlebotomy procedures.
- Utilize appropriate standard precautions.
- Communicate effectively with staff and patients.
- Make critical decisions appropriate for the phlebotomist.
- Perform as an effective team member.
- Practice within the ethical and legal framework of the profession.

**Assessment**

Final Exam with Twenty Five common questions that will be on the final exam of each section

**Validation**

Completion of course with an average grade of 75% or higher.  
Common exam question accuracy rate of 75% or higher

**Results**

100 % (34/34 students) completed the course with a grade of 75% or higher

91% (768/850 questions) accuracy rate for the common final exam questions

**Follow-up**

PLB 106 externship grades for these students will be compared back to PLB 105 grades to correlate if classroom success carries over to externship success (after SP12 semester).