

Welcome to the Hagerstown Community College Learning Support Center

The mission of the HCC Learning Support Center (LSC) is to engage and empower students to become independent, resourceful learners. The intention is for the LSC to become a hub where students, learning support specialists, and faculty work as a team to reach common academic goals. Fostering an optimal learning environment for supplemental instruction, the LSC will offer resources which both students and faculty may rely on to impact course success levels.

Code of Conduct

Creating an optimal learning environment for all requires implementing a set of standards to ensure that proven best practices are followed. Below are standards typical of many college learning support centers across the U.S. Based on the success of those centers, the LSC has adopted similar guidelines.

1. You must sign in and sign out with your HCC ID, and you must utilize your specific username and password with computer usage.*
2. All food products, including snack foods, are to remain in the lobby of the LSC.
3. Only sealed drinking containers are allowed in the LSC. All other drinking containers must be kept in the lobby.
4. Pets are not permitted in the LSC.
5. If you bring children to the LSC, they must be under your direct supervision at all times. Disruptive behavior of children will not be tolerated. Students have first priority for seating over the children of other students.
6. Headphones are required for playback of any audio material and may be checked out at the welcome desk.
7. Cell phones must be set to "silent" or "vibrate" at all times while you are in the LSC. Please take all calls in the lobby of the building. Disruptive cell phone usage will not be tolerated.
8. While we encourage discussion pertaining to your academic studies, we ask that you maintain a quiet inside voice, respecting others using the center. Disruptive talking that is inconsiderate to others will not be tolerated.
9. The LSC is a place to enhance your learning experience at HCC; as such, you are expected to work on your academic studies. Occupying valuable space for non-academic endeavors will not be tolerated.
10. The campus-wide HCC policy on computer usage also applies in the LSC. If you do not abide by the computer policy, your name and information will be reported to the Dean of Student Services.
11. Following the direction of LSC staff is required. Please demonstrate a respectful attitude at all times towards staff and other students. Disruptive, disrespectful behavior will not be tolerated.

*If you are taking a class that requires you to be in the LSC, you need to be certain that you log-in upon entering and log-out upon completion of your studies in that specific content area. If LSC staff discover that you are working in other content areas, your time will be deleted, and a report will be sent to your instructor. (i.e. MAT 101 and MAT 109 are two examples of classes that require time in the LSC).

Please ask for clarification on any Code of Conduct guidelines if needed. Misunderstanding the LSC Code of Conduct will not negate responsibility for adhering to it.

By logging into and utilizing the Learning Support Center, you verify that you have read and agree to the center's Code of Conduct.