Course/Program Title: MAP 205 Diagnostic Procedures for the Medical Assistant

Date: 5/6/13  FA 2012 and SP 2013 Semesters

Course/Program Team: Melanie Rowland

Expected Learning Outcomes:

1. Identify and justify the importance of respecting cultural, religious, and age related values and beliefs.
2. Demonstrate clinical competency by achieving a minimum score of 80% for each required clinical competency.
3. Utilize all standard precautions and comply with all waste disposal requirements during the performance of CLIA waived tests.
4. Demonstrate ability to utilize appropriate oral, written, and electronic communication skills for patient care, documentation, and education.
5. Demonstrate ability to recognize and address normal and abnormal test results for physician notification per policy.
6. Employ knowledge of quality assurance requirements of CLIA waived testing including documentation and reporting.

Assessment

Course completion: Number passing at 75% or greater.

Course Outcomes: Common final exam for item analysis:

CO #1 Questions 19 & 28 (Non-English speaking; elderly)
CO #3 Questions 24 & 34 (Universal Precautions; MSDS sheets)
CO #4 Questions 15 & 17 (Documenting results; interpreting results)
CO #5 Questions 71, 81, & 97 (Abnormal EKG; Diabetic Testing; Cardiac Symptoms))
CO #6 Questions 10, 47 & 51 (Quality Control and Assurance)

Clinical Competencies: Number passing with an average score of 75% or greater.
Validation

Course Completion:

Completion of course with an average grade of 75% or greater.

Course Outcomes:

75% of students will correctly answer final exam questions

75% of students will achieve an average score of 75% for clinical competencies

Results

Course Completion:

90% (27/30 students) completed course with a grade of 75% or greater
3% (3/30 students) did not complete the course with a grade of 75% or greater (3 walk away “F” grades)

Course Outcomes: Clinical Competencies (N=27)

100% (27/27 students) satisfactorily completed all laboratory competencies with a grade of 75% or greater

Course Outcomes: Final Exam questions (N=27)

<table>
<thead>
<tr>
<th>CO #</th>
<th>Question</th>
<th>Percentage correct</th>
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</thead>
<tbody>
<tr>
<td>#1</td>
<td>Question 19 (Non-English speaking)</td>
<td>100% correct</td>
</tr>
<tr>
<td>#1</td>
<td>Question 28 (Elderly Pt)</td>
<td>96% correct</td>
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<tr>
<td>#3</td>
<td>Question 24 (Universal Precautions)</td>
<td>96% correct</td>
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<tr>
<td>#3</td>
<td>Question 34 (MSDS sheets)</td>
<td>93% correct</td>
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<tr>
<td>#4</td>
<td>Question 15 (Documenting results)</td>
<td>93% correct</td>
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<tr>
<td>#4</td>
<td>Question 17 (Interpreting results)</td>
<td>96% correct</td>
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<tr>
<td>#5</td>
<td>Question 71 (Abnormal EKG results)</td>
<td>81% correct</td>
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<tr>
<td>#5</td>
<td>Question 81 (Diabetic testing)</td>
<td>33% correct</td>
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<tr>
<td>#5</td>
<td>Question 97 (Cardiac Symptoms)</td>
<td>19% correct</td>
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<tr>
<td>#6</td>
<td>Question 10 (Quality Control &amp; Assurance)</td>
<td>96% correct</td>
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<tr>
<td>#6</td>
<td>Question 47 (Quality Control &amp; Assurance)</td>
<td>85% correct</td>
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<tr>
<td>#6</td>
<td>Question 51 (Quality Control &amp; Assurance)</td>
<td>93% correct</td>
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</tbody>
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Follow-up

Continue to encourage students to officially withdraw from class instead of walking away with a failing grade.

Continue to Utilize Moodle Forum function to introduce critical thinking scenarios to students throughout the semester so the students can be better prepared for the final exam critical thinking questions 71, 81 and 97. Incorporate critical thinking scenarios with each chapter test to the student has both homework and testing experience prior to the final exam.

Budget Justification

None at this time.