Course Outcomes Guide  
Spring 2013

Course/Program Title: MAP 217 Medical Assistant Externship

Date: 5/14/13 SU 2012, FA 2012, and SP 2013 Semesters

Course/Program Team: Melanie Rowland, Gail Petre

Expected Learning Outcomes:

- Demonstrate respect for cultural, religious, and age related values and beliefs.
- Demonstrate competency by achieving a minimum score of 75% for the clinical and administrative competency section of the site evaluation.
- Utilize all standard precautions and comply with all medical and surgical asepsis requirements and waste disposal requirements during the performance of clinical procedures.
- Demonstrate competency by achieving a minimum score of 75% for the professional competency section of the site evaluation.
- Apply appropriate ways to recognize and address normal and abnormal situations of potential abuse, or patient education needs for physician notification, per policy.
- Demonstrate ability to follow established ethical and legal guidelines for healthcare practice.

Assessment

Course Completion: Number passing at 75% or higher

Course Outcomes: Externship site evaluation by site supervisor

CO 1 Admin competency 12 (greets/processes patients)
CO 1 Clinical competency 30 (appropriate interactions w/pts)
CO 2 Administrative and clinical competency section scores
CO 3 Clinical competencies 13-15 (asepsis and standard precautions)
CO 4 Professional competency section score
CO 5 Clinical competencies 19-20 (vitals, histories)
CO 6 Administrative competency 2 (confidentiality)
CO 6 Professional competency 38 (morals and ethics)

Validation

Completion of course with an average grade of 75% or higher.

Completion of the course site competencies with a score of 75% or higher
Results

Course Completion

97% (29/30 students) completed the course with a grade of 75% or higher
3% (1/30 student) failed to complete the course. (Student was terminated from the externship site for professionalism reasons and opted to not continue in the program).

Course Outcomes:

<table>
<thead>
<tr>
<th>CO</th>
<th>Description</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CO 1</td>
<td>Admin competency 12 (greets/processes patients)</td>
<td>96%</td>
</tr>
<tr>
<td>CO 1</td>
<td>Clinical competency 30 (appropriate interactions w/pts)</td>
<td>93%</td>
</tr>
<tr>
<td>CO 2</td>
<td>Administrative competency section score</td>
<td>86%</td>
</tr>
<tr>
<td>CO 2</td>
<td>Clinical competency section score</td>
<td>90%</td>
</tr>
<tr>
<td>CO 3</td>
<td>Clinical competency 13 (asepsis)</td>
<td>96%</td>
</tr>
<tr>
<td>CO 3</td>
<td>Clinical competency 14 (waste disposal)</td>
<td>90%</td>
</tr>
<tr>
<td>CO 3</td>
<td>Clinical competency 15 (standard precautions)</td>
<td>86%</td>
</tr>
<tr>
<td>CO 4</td>
<td>Professional competency section score</td>
<td>90%</td>
</tr>
<tr>
<td>CO 5</td>
<td>Clinical competency 19 (vitals)</td>
<td>89%</td>
</tr>
<tr>
<td>CO 5</td>
<td>Clinical competency 20 (histories)</td>
<td>85%</td>
</tr>
<tr>
<td>CO 6</td>
<td>Administrative competency 2 (confidentiality)</td>
<td>93%</td>
</tr>
<tr>
<td>CO 6</td>
<td>Professional competency 38 (morals and ethics)</td>
<td>93%</td>
</tr>
</tbody>
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Follow-up

No follow up identified at the end of academic year 2013.