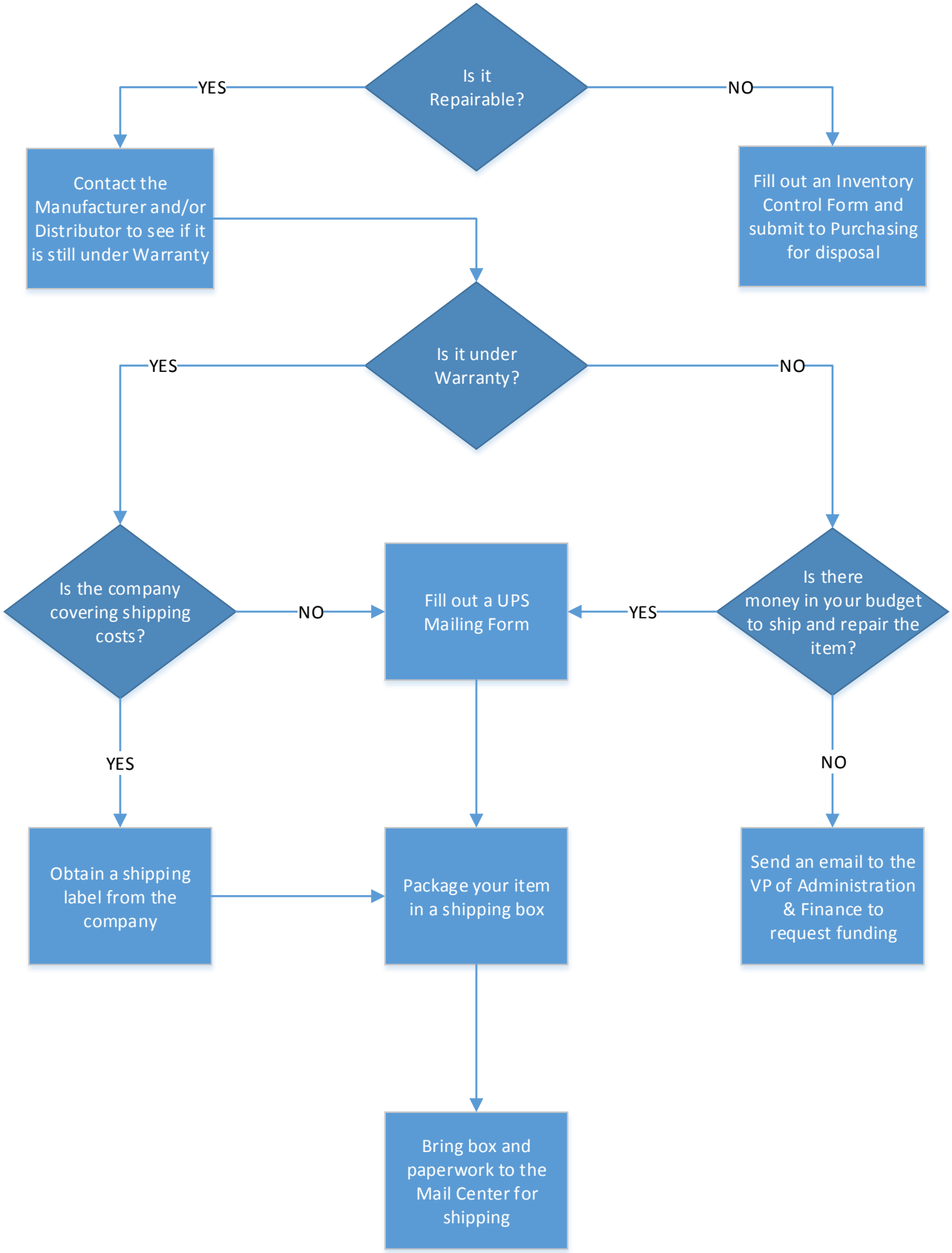What to do with a Damaged Item