

**Course Outcomes Guide  
Spring 2014**

**Course/Program Title:** MAP 217 Medical Assistant Externship

**Date:** 5/14/14      **Academic Year 2013-14 (SU13, FA13, SP14 semesters)**

**Course/Program Team:** Melanie Rowland, Gail Petre

**Expected Learning Outcomes:**

- Demonstrate respect for cultural, religious, and age related values and beliefs.
- Demonstrate competency by achieving a minimum score of 75% for the clinical and administrative competency section of the site evaluation.
- Utilize all standard precautions and comply with all medical and surgical asepsis requirements and waste disposal requirements during the performance of clinical procedures.
- Demonstrate competency by achieving a minimum score of 75% for the professional competency section of the site evaluation.
- Apply appropriate ways to recognize and address normal and abnormal situations of potential abuse, or patient education needs for physician notification, per policy.
- Demonstrate ability to follow established ethical and legal guidelines for healthcare practice.

**Assessment**

Course Completion: Number passing at 75% or higher

Course Outcomes: Externship site evaluation by site supervisor

- CO 1 Admin competency 12 (greet/processes patients)
- CO 1 Clinical competency 30 (appropriate interactions w/pts)
- CO 2 Administrative and clinical competency section scores
- CO 3 Clinical competencies 13-15 (asepsis and standard precautions)
- CO 4 Professional competency section score
- CO 5 Clinical competencies 19-20 (vitals, histories)
- CO 6 Administrative competency 2 (confidentiality)
- CO 6 Professional competency 38 (morals and ethics)

**Validation**

Completion of course with an average grade of 75% or higher.

Completion of the course site competencies with a score of 75% or higher

## Results

### Course Completion

100% (15/15 students) completed the course with a grade of 75% or higher

### Course Outcomes:

CO 1	Admin competency 12 (greet/processes patients)	92%
CO 1	Clinical competency 30 (appropriate interactions w/pts)	100%
CO 2	Administrative competency section score	93%
CO 2	Clinical competency section score	100%
CO 3	Clinical competency 13 (asepsis)	100%
CO 3	Clinical competency 14 (waste disposal)	100%
CO 3	Clinical competency 15 (standard precautions)	100%
CO 4	Professional competency section score	93%
CO 5	Clinical competency 19 (vitals)	100%
CO 5	Clinical competency 20 (histories)	100%
CO 6	Administrative competency 2 (confidentiality)	100%
CO 6	Professional competency 38 (morals and ethics)	93%

## Follow-up

No follow up identified at the end of academic year 2014.