

Statement of Patient Responsibilities

As a patient in the HCC Dental Education Clinic, you have responsibilities as well as rights. You have the responsibility to:

- Comply with all dental clinic regulations
- Share an honest and complete medical and dental history, including information about previous illnesses, hospitalizations, and exposure to communicable diseases; medications and allergies; and current medical care
- Follow treatment recommendations and ask questions about anything you do not understand
- Keep scheduled appointments and give a minimum 48-hour notice if you are unable to keep your scheduled appointment
- Be prompt for your appointments: It is important that students have adequate time to deliver complete care
- Be an active participant in the dental care of yourself and your family and ask questions to clarify the nature of your dental health and treatment provided
- Contact your personal dentist for regular dental care if you are not selected as a patient or have not been contacted by the time your regular checkup is due

The HCC Dental Education Clinic does not replace your dentist of record. Patients need to seek additional care from their personal dentist.

Please note the HCC Dental Education Clinic cannot guarantee regular, periodic cleaning appointments.



HCC Dental Education Clinic

To schedule an appointment:

240-500-2569

dentalclinic@hagerstowncc.edu

Location:

Hagerstown Community College
Career Programs Building
Lot F, Room 128A
11400 Robinwood Drive
Hagerstown, MD 21742

Directions

- From I-70, take exit 32B to Hagerstown, turning right at the first traffic light onto Edgewood Drive. Proceed to the roundabout and take the third exit onto campus, immediately turning right onto Scholar Drive. Follow around to Lot F.
- From I-81, take exit 4 onto I-70 East. Take exit 32B to Hagerstown, turning right at the first traffic light onto Edgewood Drive. Proceed to the roundabout and take the third exit onto campus, immediately turning right onto Scholar Drive. Follow around to Lot F.



HCC Dental Education Clinic



Patient Care Guide



Stay close. Go far.
www.hagerstowncc.edu

HCC Dental Education Clinic Services & Fees

Dear Patients,

Welcome to the HCC Dental Education Clinic. Please take a few minutes to read this brochure, as the information provided within should answer many of your questions.

Please remember that HCC is a teaching institution. HCC's primary goal is to offer the best education to students while providing the highest quality care for patients. Due to paperwork and the process of evaluating student performance, your appointment will take approximately four hours. It may also be necessary for you to return for additional appointments in order to complete your treatment. The clinic serves adults and children, ages five and older. The HCC Dental Education Clinic provides preventive services only (e.g., cleanings, sealants, x-rays, and fluoride treatments). Restorative care (e.g., fillings, extractions, etc.) is not provided.

Students and staff appreciate your patience and cooperation. Any additional care you may require should be secured through a private dental office. **All patients must maintain a regular schedule for checkups with their dentists. Please note that the HCC Dental Education Clinic does not replace a patient's dentist of record.**

We sincerely hope that your experience in the HCC Dental Education Clinic will be beneficial. If we can assist you in any way, please let us know.

Sincerely,

Dental Education Faculty
and Dental Hygiene Students



How do I make an appointment?

To schedule an appointment, call 240-500-2569. If no one is available to take your call, please leave a message and staff will contact you to schedule an appointment. You can call anytime.

When do students see patients?

Days and times vary by semester. Current hours are listed on the back of this brochure.

Should I arrive early?

Yes, it is preferred that you arrive at least 20 minutes early for your appointment to allow time for paperwork.

What do I need to bring with me?

Please bring the following to your appointment:

- A list of current medications
- Name and phone numbers of your dentist, medical doctor, or any other specialists who are currently treating you
- Premedication (if required)
- Rescue Inhaler (for asthma)
- Nitroglycerin (angina/chest pain)
- Form of payment (cash, check, or credit card)

HCC students, staff, and faculty should also bring their HCC ID.

Please contact your dentist of record and request a copy of your x-rays to be emailed to dentalclinic@hagerstowncc.edu. It usually takes the dental office 3 to 5 days to process x-ray requests.

Please note that the HCC Dental Education Clinic does not accept insurance.

Can I fill out my paperwork in advance?

Usually paperwork is mailed to you upon scheduling an appointment along with a campus map and a parking permit. There are a few forms that can be downloaded from the HCC website at www.hagerstowncc.edu/dentalclinic. Once you've completed your paperwork, please bring it with you the day of your appointment.

How long will the appointment last?

Each appointment will last approximately four hours.

What if I need to cancel?

It is very important that you keep your scheduled appointment as students are relying on these appointments to achieve their graduation requirements. If you do need to cancel, the dental clinic requests that you give notice at least 48 hours in advance of your appointment. If you fail to keep two appointments, you will not be rescheduled for future appointments.

What form of payment is accepted?

The HCC Dental Education Clinic accepts cash (\$20 bills or smaller), checks, or credit cards (No American Express). Personal checks are subject to a \$35 returned check fee. Payment is required before services are rendered. The HCC Dental Education Clinic does not accept insurance.

Preventive Services

Child prophylaxis (cleaning) Ages 5-12	\$15
HCC students, faculty, and staff prophylaxis (must show HCC ID)	\$17
<small>*Fluoride treatment is included with price for prophylaxis/SRP</small>	
Adult prophylaxis (cleaning)	\$23
Periodontal scaling and root planing	\$15/quadrant \$60/entire mouth
Scaling with moderate to severe gingivitis.....	\$40
Sealants.....	\$5 per tooth

Dental X-Ray Services

Full mouth x-rays (FMX)	\$20
Bitewing x-rays (2 or 4).....	\$10
Panoramic x-ray (Pan)	\$20
Pan/BW combo.....	\$20

*Digital x-rays taken at HCC will be emailed to your dentist of record with a signed release form.

Patient Home Care Products

Athletic mouth guard.....	\$35
Custom fluoride trays.....	\$35

The HCC Dental Education Clinic does not provide services such as braces, gum surgery, bridges or dentures, fillings, or extractions.