

**Program Outcomes Guide  
Academic Year 2015-16**

**Program Title:** Medical Assisting

**Date:** 5/26/16  
SU15, FA15, SP16

**Program Team:** Melanie Rowland, Gail Petre

**Expected Learning Outcomes:**

1. Provide appropriate patient care with respect for diverse cultures, values and beliefs.
2. Competently perform routine medical assisting procedures.
3. Utilize appropriate standard precautions.
4. Exhibit professionalism in all communications and encounters with patients and the health care team.
5. Make critical decisions appropriate for the medical assistant.
6. Practice within the ethical and legal framework of the profession.

**Assessment**

Program Completion:

Successful completion of MAP-217, Medical Assisting Externship

Program Outcomes:

Students average a score of 75% or greater for each of the program outcomes as assessed by the externship site supervisor on the externship site evaluation.

PO 1	Administrative Competencies section score
PO 1	Clinical Competencies section score
PO 2	Administrative Competencies section score
PO 2	Clinical Competencies section score
PO 3	Administrative Competencies section score
PO 3	Clinical Competencies section score
PO 4	Professionalism section score
PO 5	Administrative Competencies section score
PO 5	Clinical Competencies section score
PO 6	Administrative Competencies section score
PO 6	Clinical Competencies section score
PO 6	Professionalism section score

**Validation**

Program Completion: Completion of MAP 217, Phlebotomy Externship, with grade of 75% or greater

Program Competencies: Completion of the course site competencies with a score of 75% or higher

## Results

Program Completion:

100% (16/16) of students completed the program with a grade of 75% or better at externship.

Program Outcomes: Students average >75 % on site evaluation sections.

PO 1	Administrative Competencies section score	94%
PO 1	Clinical Competencies section score	88%
PO 2	Administrative Competencies section score	94%
PO 2	Clinical Competencies section score	88%
PO 3	Administrative Competencies section score	94%
PO 3	Clinical Competencies section score	88%
PO 4	Professionalism section score	100%
PO 5	Administrative Competencies section score	94%
PO 5	Clinical Competencies section score	88%
PO 6	Administrative Competencies section score	94%
PO 6	Clinical Competencies section score	88%
PO 6	Professionalism section score	100%

## Follow-up

All outcomes met; no follow up required at this time.

**Budget Justification:** None at this time