Course Outcomes Guide
Spring 2016

Course/Program Title: MAP 217 Medical Assistant Externship

Date: 5/26/16 Academic Year 2015-16 (SU15 & SP16 semesters)

Course/Program Team: Melanie Rowland, Gail Petre

Expected Learning Outcomes:

- Demonstrate respect for cultural, religious, and age related values and beliefs.
- Demonstrate competency by achieving a minimum score of 75% for the clinical and administrative competency section of the site evaluation.
- Utilize all standard precautions and comply with all medical and surgical asepsis requirements and waste disposal requirements during the performance of clinical procedures.
- Demonstrate competency by achieving a minimum score of 75% for the professional competency section of the site evaluation.
- Apply appropriate ways to recognize and address normal and abnormal situations of potential abuse, or patient education needs for physician notification, per policy.
- Demonstrate ability to follow established ethical and legal guidelines for healthcare practice.

Assessment

Course Completion: Number passing at 75% or higher

Course Outcomes: Externship site evaluation by site supervisor

CO 1  Admin competency 12 (greets/processes patients)
CO 1  Clinical competency 30 (appropriate interactions w/pts)
CO 2  Administrative and clinical competency section scores
CO 3  Clinical competencies 13-15 (asepsis and standard precautions)
CO 4  Professional competency section score
CO 5  Clinical competencies 19-20 (vitals, histories)
CO 6  Administrative competency 2 (confidentiality)
CO 6  Professional competency 38 (morals and ethics)

Validation

Completion of course with an average grade of 75% or higher.

Completion of the course site competencies with a score of 75% or higher

5/26/2016 MSR
Results

Course Completion

100% (16/16 students) completed the course with a grade of 75% or higher.

Course Outcomes:

| CO 1 | Admin competency 12 (greets/processes patients) | 100% |
| CO 1 | Clinical competency 30 (appropriate interactions w/pts) | 94% |
| CO 2 | Administrative competency section score | 94% |
| CO 2 | Clinical competency section score | 88% |
| CO 3 | Clinical competency 13 (asepsis) | 94% |
| CO 3 | Clinical competency 14 (waste disposal) | 94% |
| CO 3 | Clinical competency 15 (standard precautions) | 81% |
| CO 4 | Professional competency section score | 100% |
| CO 5 | Clinical competency 19 (vitals) | 100% |
| CO 5 | Clinical competency 20 (histories) | 88% |
| CO 6 | Administrative competency 2 (confidentiality) | 100% |
| CO 6 | Professional competency 38 (morals and ethics) | 100% |

Follow-up

No follow up necessary.