

Program Outcomes Guide

Directions: Please complete this form to document your progress toward improving student learning. For each item, indicate your progress and your anticipated next steps. Thank you!

Program Title: HST Human Services

Date: Spring 2017

Program Team: Frances Cade

Expected Learning Outcomes:

1. Students will graduate prepared for a career in human services.
2. Students will be able to implement and integrate knowledge, skills, and attitudes necessary to help people help themselves.
3. Students will communicate clearly in written reports.
4. Students will demonstrate effective oral communication with staff, clients, families, and communities.
5. Students will use critical thinking to analyze client needs, problems and client interventions.
6. Students will effectively match the needs of consumers of social services with available community resources.
7. Students will be able to provide services in a culturally competent manner.
8. The Human Service career student will successfully complete an internship.

Assessment (How do or will students demonstrate achievement of each outcome?)

Each of the eight (8) outcomes are assessed with the mid-term and final internship evaluation instrument which is completed by the internship site supervisor and the student at mid-term and the site supervisor at the completion of the internship (final). All of these are completed in consultation with the faculty member and there is a mid-term site visit and assessment conducted by the faculty member and an exit interview completed with the student by the faculty member at the conclusion of the internship.

Validation (What methods have you used or will you use to validate your assessment?)

The internship evaluation instrument was developed from the competencies from the Council on Human Services Education and members of the advisory committee and human service agency site supervisors.

Results (What do your assessment data show? If you have not yet assessed student achievement of your learning outcomes, when is assessment planned?)

There were four (4) Human Service career students this academic year who completed the internship and graduated from the program. This is an increase from two (3) last year. The four (4) students who graduated were all rated at 100% on the outcomes evaluated on for a successful completion of field work. There is one student who successfully completed the internship and will graduate in a later semester, however successfully completed the internship.

Follow-up (How have you used or how will you use the data to improve student learning?)

The number of career students graduating is small, however it continues to improve in the past two academic years. The overall numbers for the enrollment in the career program continues to be smaller than the transfer program. However, it may be important to continue this program as the number of students has improved slightly while continuing to explore eliminating the career program.

Budget Justification (What resources are necessary to improve student learning?)

Current resources are adequate at this time.