

## Course Outcomes Guide

**Directions:** Please complete this form to document your progress toward improving student learning. For each item, indicate your progress and your anticipated next steps. Thank you!

**Course/Program Title:** MAP 210/Medical Assisting

**Date:** Spring 17

**Course/Program Team:** Clinical Medical Assistant/Michele Buzard

**Expected Learning Outcomes:**

1. Identify and justify the importance of respecting cultural, religious, and age related values and beliefs.
2. Demonstrate ability/competence while performing clinical skill set requirements.
3. Apply all standard precautions and sterile technique with proficiency for all clinical skill sets.
4. Using interpersonal skills, demonstrate ability to use appropriate oral, written, and electronic communication skills in documentation and education for patient care.
5. Demonstrate using normal and abnormal signs and symptoms change in condition and report/record to physician per policy.
6. Employ knowledge of HIPAA Compliance and scope of practice including documentation and reporting.

**Assessment:**

Course completion:                      Number passing at 75% or greater

**Course Outcomes:**

CO 1	Understand safety and regulatory guidelines in the medical laboratory.
CO 2	Demonstrate competence while performing required clinical skills.
CO 3	Apply standard precautions
CO 4	Use interpersonal skills to communicate orally, in writing and electronically
CO 5	Demonstrate abnormal and normal signs and symptoms when patient's condition changes and report
CO 6	Demonstrate knowledge of HIPAA and scope of practice

**Validation:**

Completion of course with an average grade of 75% or greater.  
Common exam question accuracy rate of 75% or greater  
Competency accuracy rate of 80% or greater.

## **Results: Section 01 Lecture**

Course completion:

100 % (5/5) completed the course with a grade of 75% or greater

Course Outcomes:

CO 1	Identify and apply importance of cultural awareness	100%
CO 2	Demonstrate competence while performing required clinical skills	98%
CO 3	Utilize standard precautions	100%
CO 4	Apply appropriate oral, written and electronic communication for patient care	84%
CO 5	Demonstrate ability to recognize normal and abnormal signs and symptoms	80%
CO 6	Employ knowledge of HIPAA and scope of practice	100%

## **Follow up – Section 01 Lecture Based**

The immediate feedback to students will continue at each class/lab session. Permitting students to choose skills to practice if they feel unsure of their competency will continue. More critical thinking scenarios will be included for future classes. More discussion and work on communication skills and scenarios will be conducted. A new textbook with additional resources is being put in place for Fall 2017 semester.

**Number of students assessed:** 5

**Budget Justification:** None