Program Title: Coding & Reimbursement Specialist
Date: 5/9/2018
Program Team: Melinda McIntire, Andrea Bowers, and Michele Buzard

Expected Program Outcomes:
1. Competently perform routine reimbursement and coding procedures.
2. Exhibit professionalism in all communications and encounters with patients and the health care team.
3. Make critical decisions related to reimbursement and coding.
4. Practice within the ethical and legal framework of the profession.

Assessment

Program Completion:
Successful completion of MAP-211, Coding Simulation and Certification Preparation.

Program Outcomes:
Successful completion of the MOCK AAPC CPC certification examination.

Validation

Program completion: Completion of MAP 211 with a score of 75% or greater with certificate awarded.

Program Outcomes: 75% of students complete MOCK AAPC CPC certification examination with a score of 70% or greater.

Results

Program Completion:
100% (15/15 students) completed MAP 211 and earned their Coding and Reimbursement Specialist Certificate.

Program Outcomes:
47% (7/15) of students completed the MOCK AAPC CPC certification examination with a score of 70% or greater.

Follow-up
The mock CPC exam pass rates fell dramatically. The instructor will again use test anxiety exercises to help improve these grades. PC will follow up with instructor in the FA 18 term to see if pass rates have improved. No further action needed at this time.

Budget Justification
No budget changes envisioned at this time.