

Program Outcomes Guide Academic Year 2017-18

Program Title: Phlebotomy
Date: 5/9/2018
Program Team: Kelly Weicht, Michele Buzard

Expected Program Outcomes:

1. Provide appropriate patient care with respect for diverse cultures, values and beliefs.
2. Competently perform routine phlebotomy procedures.
3. Utilize appropriate standard precautions.
4. Exhibit professionalism in all communications and encounters with patients and the health care team.
5. Make critical decisions appropriate for the phlebotomist.
6. Practice within the ethical and legal framework of the profession.

Assessment

Program Completion:
Successful completion of PLB-106, Phlebotomy Externship

Program Outcomes:

Students average a score of 75% or greater for each of the program outcomes as assessed by the externship site supervisor on the externship site evaluation.

PO 1	Professionalism score
PO 1	Interpersonal Skills & Communication score
PO 2	Completion of 125 or greater successful venipunctures
PO 2	Blood Collection Procedures score
PO 2	Infection Control & Safety score
PO 3	Blood Collection Procedures score
PO 3	Infection Control & Safety score
PO 4	Professionalism score
PO 4	Interpersonal Skills & Communication score
PO 5	Blood Collection Procedures score
PO 5	Infection Control & Safety score
PO 6	Professionalism score

Validation

Program Completion: Completion of PLB 106, Phlebotomy Externship, with grade of 75% or greater

Program Competencies: Completion of the course site competencies with a score of 75% or higher

Results

Program Completion:
29/29 (100%) of students completed the externship with a grade of 75% or better.

Program Outcomes: Students average >75 % on site evaluation sections.

- PO 1 Professionalism score
- PO 1 Interpersonal Skills & Communication score
- PO 2 Completion of 125 or greater successful venipunctures
- PO 2 Blood Collection Procedures score
- PO 2 Infection Control & Safety score
- PO 3 Blood Collection Procedures score
- PO 3 Infection Control & Safety score
- PO 4 Professionalism score
- PO 4 Interpersonal Skills & Communication score
- PO 5 Blood Collection Procedures score
- PO 5 Infection Control & Safety score
- PO 6 Professionalism score

No data available because evals are not seen by PC.

Follow-up

No follow up required at this time. Program completion is reviewed at the end of every semester to insure any issues that are identified through data analysis are addressed immediately.

Budget Justification

None at this time