

Hagerstown Community College
OFFICIAL MASTER SYLLABUS DOCUMENT

COURSE: IST 261 Server Management I

3 credits

INSTRUCTOR:

SEMESTER/YEAR: Spring 2018

COURSE DESCRIPTION: This course covers the installation, configuration, and support of Microsoft Windows Server operating system in preparation for the Microsoft Certified Professional Examination. Practical experience is gained in hands-on projects installing, administering, and troubleshooting this enterprise server system. Students will take the Microsoft Certified Professional Exam as the final exam. Course fee required. Total of 45 hours of lecture. Prerequisite: IST-108 or consent of TCS Division.

TEXTBOOK: Microsoft Official Academic Course: Installing and Configuring Windows Server 2012 R2. Zacker. (Wiley, 2012) (ISBN: 978-1-118-88231-3)

STUDENT LEARNING OUTCOMES: Upon successful completion of this course, students will have learned to; install and configure Microsoft Server 2012 systems, troubleshoot an enterprise server environment, and prepare for the Microsoft Exam 70-410.

TOTAL HOURS OF COURSEWORK:

To earn one academic credit at HCC, students are required to complete a minimum of 37.5 clock hours (45 fifty-minute “academic” hours) of coursework per semester. Those hours of coursework may be completed through a combination of hours within the classroom and hours outside the classroom. Certain courses may require more than the 37.5 minimum hours of coursework per credit.

For most classes, students should expect to do at least 2 hours of coursework outside of class for each hour of in-class coursework.

Hours Required	Topic
20	Reading of textbook and articles
37.5	Lecture & in-class HOPs
25	Assignments
1.5	Transcender pre-test
20	CompTIA Certification Exam
15	Final Exam and preparation
15	Quizzes and preparation

Services for Students with Disabilities: Students may receive reasonable accommodations if they have a diagnosed disability and present appropriate documentation. Students seeking accommodations are required to contact the Disability Support Services (DSS) office as early as possible. Students may contact a DSS staff member for an appointment at dss@hagerstowncc.edu or at 240-500-2530.