Course Outcomes Guide

Course/Program Title: MAP 210-01 Clinical Medical Assistant

Date: SP 18

Course/Program Team: Michele Buzard

Expected Learning Outcomes:

1. Identify and apply the significance of respecting cultural, religious, and age related values and beliefs.

- 2. Demonstrate ability/competence while performing clinical skill set requirements.
- 3. Apply all standard precautions and sterile technique with proficiency for all clinical skill sets.
- 4. Using interpersonal skills, demonstrate ability to apply oral, written and electronic communication skills in documentation and education for patient care.
- 5. Demonstrate using normal and abnormal signs and symptoms change in condition and report and record to physician per policy.
- 6. Demonstrate knowledge of HIPPA Compliance and scope of practice including documentation and reporting.

Assessment

Course completion: Number passing.

Course Outcomes: No outcomes were mapped to the course objectives with the exception of

the clinical competencies.

Clinical

Competencies (CO 2): Number passing with an average score of 75% or greater.

Validation

Course Completion:

Completion of course with an average grade of 75% or greater.

Course Outcomes:

75% of students will correctly answer final exam questions

75% of students will achieve an average score of 75% for clinical competencies

Results

Course Completion: (N=14)

100% (14/14) of the students completed course with a grade of 75% or greater 8 A's

6 B's

0% (14/14) did not complete the course with a grade of 75% or greater

Course Outcomes: Clinical Competencies

 $100\% \ (14/14 students)$ satisfactorily completed all laboratory competencies with a grade of 75% or greater

0% (0/14 students) did not complete any competencies

Course Outcomes:

CO1	Identify and apply the significance of respecting cultural, religious and age related	l values
and beliefs.		89%
CO2	Demonstrate ability/competence while performing clinical skill set requirements.	100%
CO3	Utilize standard precautions	100%
CO4	Demonstrate the ability to apply oral, written and electronic communication	
	for patient care and patient education	89%
CO5	Recognize normal and abnormal signs and symptoms	89%
CO6	Demonstrate knowledge of HIPAA and DEA compliance	89%

Follow-up

The course outcomes are favorable. The students prepared patient education brochures in class and also participated in scenarios in which one student was the patient and the other the medical assistant. Study guides were also provided in this class for students to better prepare for quizzes and exams. The quizzes and exams were revised to include more recognition of risk factors and the recognition of normal and abnormal signs and symptoms and normal and abnormal test results. More demonstration of skills will take place in class in FA 18. The class has been capped at 12 students to provide the instructor more one-on-one time with students.

Budget Justification:

None