

**Course Outcomes Guide
Summer 18**

Course/Program Title: MAP 217 Medical Assistant Externship

Course/Program Team: Gail Petre

Expected Learning Outcomes:

- Demonstrate respect for cultural, religious, and age related values and beliefs.
- Demonstrate competency by achieving a minimum score of 75% for the clinical and administrative competency section of the site evaluation.
- Utilize all standard precautions and comply with all medical and surgical asepsis requirements and waste disposal requirements during the performance of clinical procedures.
- Demonstrate competency by achieving a minimum score of 75% for the professional competency section of the site evaluation.
- Apply appropriate ways to recognize and address normal and abnormal situations of potential abuse, or patient education needs for physician notification, per policy.
- Demonstrate ability to follow established ethical and legal guidelines for healthcare practice.

Assessment

Course Completion: Number passing at 75% or higher

Course Outcomes: Externship site evaluation by site supervisor

- CO 1 Admin competency (greet/processes patients)
- CO 1 Clinical competency (appropriate interactions w/pts)
- CO 2 Administrative and clinical competency section scores
- CO 3 Clinical competencies (asepsis and standard precautions)
- CO 4 Professional competency section score
- CO 5 Clinical competencies (vitals, histories)
- CO 6 Administrative competency (confidentiality)
- CO 6 Professional competency (morals and ethics)

Validation

Completion of course with an average grade of 75% or higher.

Completion of the course site competencies with a score of 75% or higher

Results

Course Completion

89% (8/9students) completed the course with a grade of 75% or higher. A-6, B-1, C-1, I-1

Course Outcomes:

- CO 1 Admin competency (greet/processes patients)
- CO 1 Clinical competency (appropriate interactions w/pts)
- CO 2 Administrative competency section score
- CO 2 Clinical competency section score
- CO 3 Clinical competency (asepsis)
- CO 3 Clinical competency (waste disposal)
- CO 3 Clinical competency (standard precautions)
- CO 4 Professional competency section score
- CO 5 Clinical competency (vitals)
- CO 5 Clinical competency (histories)
- CO 6 Administrative competency (confidentiality)
- CO 6 Professional competency (morals and ethics)

There is no data available in Moodle. The instructor does not provide the PC with the evaluations to obtain the statistics. The instructor has been informed to use Moodle for a year and has not done so. Outcomes are not mapped in Moodle for this course.

Follow-up

This instructor resigned at the end of the summer term. A new instructor has been hired and it using Moodle. At the end of the Fall 2018 semester, more data should be available.

No Budget Changes needed.