

<p style="text-align: center;"><b>Program Outcomes Guide</b> <b>2018/2019</b></p>
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**Program Title:**        **Coding & Reimbursement Specialist**

**Date:** 7/11/2019                **FA18 Semester, SP19 Semester**

**Program Team:** **Melinda McIntire, Andrea Bowers, and Michele Buzard**

**Expected Program Outcomes:**

1. Competently perform routine reimbursement and coding procedures.
2. Exhibit professionalism in all communications and encounters with patients and the health care team.
3. Make critical decisions related to reimbursement and coding.
4. Practice within the ethical and legal framework of the profession.

**Assessment**

Program Completion:

Successful completion of MAP-211, Coding Simulation and Certification Preparation.

Program Outcomes:

Successful completion of the MOCK AAPC CPC certification examination.

**Validation**

Program completion: Completion of MAP 211 with a score of 75% or greater with certificate awarded.

Program Outcomes: 75% of students complete MOCK AAPC CPC certification examination with a score of 70% or greater.

**Results**

Program Completion:

100% (15/15 students) completed MAP 211 and earned their Coding and Reimbursement Specialist Certificate.

Program Outcomes:

73% (11/15) of students completed the MOCK AAPC CPC certification examination with a score of 70% or greater.

**Follow-up**

The mock CPC exam pass rates increased slightly in the spring semester. The instructor will continue to use test anxiety exercises to help improve these grades. PC will continue to monitor the pass rates on the mock AAPC exam and discuss with the instructor further improvements. No further action needed at this time.

**Budget Justification**

No budget changes envisioned at this time.