Program Outcomes Guide 2018-2019 Academic Year

Program Title: Electronic Health Records, Certificate **Date:** May, 2019

Program Team: Tanda Emanuel

Expected Learning Outcomes:

- 1. Recall and apply appropriate medical terminology, abbreviations, acronyms, and symbols that are used in the healthcare industry as related to electronic health records.
- 2. Provide patient-centered care and information management within the legal, ethical, and regulatory framework of the electronic health records profession.
- 3. Demonstrate competency in the use of standard medical office equipment including bar code and scanning devices.
- 4. Use the common features and functions of specialized electronic health records applications.
- 5. Apply quality improvement and utilization review principles to ensure the highest quality of information management according to professional standards.
- 6. Apply knowledge of policies and regulations relating to the organization of health care delivery to ensure compliance and protect confidentiality and privacy of patient data.
- 7. Use technology and information systems to meet health care organization needs.

Assessment

Learning outcomes are assessed through a series of course level assessments given to students in the courses required for the program, specially HIM 101, HIM 110, HIM 111, HIM 112 and 112L, MAP 102, MAP 108, and MAP 206. Students must successfully complete these courses with a final course grade of 75% or better. Additionally, students are required to successfully complete two general education courses (BIO 116 and CSC 102) with a final course grade of "C" or better.

Validation

Comparative data from each semester of individual course formative and summative assessments will be analyzed to see which outcomes are being met consistently and where modifications need to be implemented.

Successful completion of all 7 EHR program specific courses with a final course grade of 75% or better and 2 general education courses with a final course grade of "C" or better.

Successful completion of the National Healthcare Association (NHA) Certified Electronic Health Records Specialist (CEHRS) Mock examination with a 70% or better.

Results

EHR Course	Results
HIM 101	1/1 (100%) students
	completed the course with a
	grade of 70% or greater.

HIM 110	4/6 (67%) students completed
	the course with a grade of
	75% or greater, 3 A's, 1 B
	and 0 C's
	2/6 (33%) completed the
	course below 75%, 2 D's
HIM 111	4/4 (100%) students
	completed the course with a
	grade of 75% or greater, 2
	A's, 2 B's, 0 D
HIM 112	2/2 (100%) students
	completed the course with a
	grade of 75% or greater, 2
	A's

No other data to report at this time.

Follow-up

The curriculum was reviewed to be sure that it follows the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM) standards. Based on the data, future students will be given designated assignments from the CAHIIM curriculum grid that meet American Health Information Management (AHIMA) competencies III.1, III.2, and III.7. In addition, a new electronic health record textbook and EHR software have been adopted to meet the CAHIIM standards.

Budget Justification

No budget changes envisioned at this time.