

<b>Program Outcomes Guide Academic Year 2018-2019</b>
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**Program Title:** Phlebotomy

**Date:** 5/1/2019  
SP 19

**Program Team:** Kelly Weicht, Michele Buzard

**Expected Program Outcomes:**

1. Provide appropriate patient care with respect for diverse cultures, values and beliefs.
2. Competently perform routine phlebotomy procedures.
3. Utilize appropriate standard precautions.
4. Exhibit professionalism in all communications and encounters with patients and the health care team.
5. Make critical decisions appropriate for the phlebotomist.
6. Practice within the ethical and legal framework of the profession.

**Assessment**

Program Completion:

Successful completion of PLB-106, Phlebotomy Externship

Program Outcomes:

Students average a score of 75% or greater for each of the program outcomes as assessed by the externship site supervisor on the externship site evaluation.

PO 1	Professionalism score
PO 1	Interpersonal Skills & Communication score
PO 2	Completion of 125 or greater successful venipunctures
PO 2	Blood Collection Procedures score
PO 2	Infection Control & Safety score
PO 3	Blood Collection Procedures score
PO 3	Infection Control & Safety score
PO 4	Professionalism score
PO 4	Interpersonal Skills & Communication score
PO 5	Blood Collection Procedures score
PO 5	Infection Control & Safety score
PO 6	Professionalism score

**Validation**

Program Completion: Completion of PLB 106, Phlebotomy Externship, with grade of 75% or greater

Program Competencies: Completion of the course site competencies with a score of 75% or higher

## **Results**

### **Program Completion:**

9/10 (90%) of students completed the externship with a grade of 75% or better.

1/10 (10%) of students did not complete the externship with a grade of 75% or higher  
1WAF

**Program Outcomes:** Students average >75 % on site evaluation sections.

- PO 1 Professionalism score
- PO 1 Interpersonal Skills & Communication score
- PO 2 Completion of 125 or greater successful venipunctures
- PO 2 Blood Collection Procedures score
- PO 2 Infection Control & Safety score
- PO 3 Blood Collection Procedures score
- PO 3 Infection Control & Safety score
- PO 4 Professionalism score
- PO 4 Interpersonal Skills & Communication score
- PO 5 Blood Collection Procedures score
- PO 5 Infection Control & Safety score
- PO 6 Professionalism score

### **Follow-up**

No follow up required at this time. Program completion is reviewed at the end of every semester to insure any issues that are identified through data analysis are addressed immediately.

### **Budget Justification**

None at this time