

Hagerstown Community College Master Syllabus

IST 261: Server Management I

Course Information

Course #: IST 261 Server Management I
3 Credits
Semester Year: Spring 2019

Instructor Information

Instructor: Karen Weil-Yates
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Office: ATC 204
Office hours: M 4 – 5:30; T/Th 11:00am – 1:00pm

Course Description

This course covers the installation, configuration, and support of Microsoft Windows Server operating system in preparation for the Microsoft Certified Professional Examination. Practical experience is gained in hands-on projects installing, administering, and troubleshooting this enterprise server system. Students will take the Microsoft Certified Professional Exam as the final exam. Course fee required. Total of 45 hours of lecture. Prerequisite: IST-108 or consent of TCS Division.

Textbook and Course Materials

TestOut Server Pro 2016: Install and Storage. TestOut, ISBN: 978-1-935080-65-7.

Student Learning Outcomes

- Install, configure, use and manage Microsoft Server 2016
- Use critical thinking skills in troubleshoot problems in an enterprise server environment
- Prepare for Microsoft Exam 70-410

Definition of Credit Hour: Classroom Courses

To earn one academic credit at HCC, students are required to complete a minimum of 37.5 clock hours (45 fifty-minute academic hours) of coursework per semester. Those hours of coursework may be completed through a combination of hours in the classroom and hours outside the classroom. Certain courses may require more than the 37.5 minimum hours of coursework per credit. For most classes, students should expect to complete at least 2 hours of coursework outside of class for each hour of in-class coursework.

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Classwork type	Direct Faculty Instruction In-class 37.5 hours required	Student Work Out of Classroom 75 hours required
In-class lecture, discussion, HOPs	37.5 hours	
Reading, completing TestOut assignments (14 Chapters)		50 hours
HOPs		10 hours
Exams (TestOut Domains, Practice Exam) (includes studying)		15 hours
Total	37.5 hours	75 hours

Services for students with disabilities: Students may receive reasonable accommodations if they have a diagnosed disability and present appropriate documentation. Students seeking accommodations are required to contact the Disability Support Services (DSS) office as early as possible. Students may contact a DSS staff member for an appointment at dss@hagerstowncc.edu or at 240-500-2530.