

<b>Course Outcomes Guide</b>
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**Course/Program Title:** MAP 210-01 Clinical Medical Assistant

**Date:** SP 19

**Course/Program Team:** MAP 210-01/Michele Buzard

**Expected Learning Outcomes:**

1. Identify and apply the significance of respecting cultural, religious, and age related values and beliefs.
2. Demonstrate ability/competence while performing clinical skill set requirements.
3. Apply all standard precautions and sterile technique with proficiency for all clinical skill sets.
4. Using interpersonal skills, demonstrate ability to apply oral, written and electronic communication skills in documentation and education for patient care.
5. Demonstrate using normal and abnormal signs and symptoms change in condition and report and record to physician per policy.
6. Demonstrate knowledge of HIPPA Compliance and scope of practice including documentation and reporting.

**Assessment**

Course completion: Number passing.

Course Outcomes: No outcomes were mapped to the course objectives with the exception of the clinical competencies.

Clinical Competencies (CO 2): Number passing with an average score of 75% or greater.

**Validation**

**Course Completion:**

Completion of course with an average grade of 75% or greater.

**Course Outcomes:**

75% of students will correctly answer final exam questions

75% of students will achieve an average score of 75% for clinical competencies

## Results

### Course Completion: (N=8/9)

89% (8/9) of the students completed course with a grade of 75% or greater 8 A's  
1 F (WAF)

11% (1/9) did not complete the course with a grade of 75% or greater

### Course Outcomes: Clinical Competencies

89% (8/9students) satisfactorily completed all laboratory competencies with a grade  
of 75% or greater

11% (1/9 students) did not complete any competencies

### Course Outcomes:

CO1	Identify and apply the significance of respecting cultural, religious and age related values and beliefs.	87%
CO2	Demonstrate ability/competence while performing clinical skill set requirements.	88%
CO3	Utilize standard precautions	88%
CO4	Demonstrate the ability to apply oral, written and electronic communication for patient care and patient education	87%
CO5	Recognize normal and abnormal signs and symptoms	87%
CO6	Demonstrate knowledge of HIPAA and DEA compliance	87%

### Follow-up

The course outcomes are favorable. The students prepared patient education brochures in class and also participated in scenarios in which one student was the patient and the other the medical assistant. Study guides were also provided in this class for students to better prepare for quizzes and exams results. Additional work on documentation in the patient record will continue to be utilized, as well as normal/abnormal results. The class has been capped at 12 students to provide the instructor more one-on-one time with students.

### Budget Justification:

None