

Course Outcomes Guide Spring 2019
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Course/Program Title: MAP 217 Medical Assistant Externship

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Expected Learning Outcomes:

- Demonstrate respect for cultural, religious, and age related values and beliefs.
- Demonstrate competency by achieving a minimum score of 75% for the clinical and administrative competency section of the site evaluation.
- Utilize all standard precautions and comply with all medical and surgical asepsis requirements and waste disposal requirements during the performance of clinical procedures.
- Demonstrate competency by achieving a minimum score of 75% for the professional competency section of the site evaluation.
- Apply appropriate ways to recognize and address normal and abnormal situations of potential abuse, or patient education needs for physician notification, per policy.
- Demonstrate ability to follow established ethical and legal guidelines for healthcare practice.

Assessment

Course Completion: Number passing at 75% or higher

Course Outcomes: Externship site evaluation by site supervisor

- CO 1 Admin competency (greet/processes patients)
- CO 1 Clinical competency (appropriate interactions w/pts)
- CO 2 Administrative and clinical competency section scores
- CO 3 Clinical competencies (asepsis and standard precautions)
- CO 4 Professional competency section score
- CO 5 Clinical competencies (vitals, histories)
- CO 6 Administrative competency (confidentiality)
- CO 6 Professional competency (morals and ethics)

Validation

Completion of course with an average grade of 75% or higher.

Completion of the course site competencies with a score of 75% or higher

Results

Course Completion

83% (5/6) of students completed the course with 75% or greater A-5

17% (1/6) of students did not complete the course with 75% or greater F-1 (WAF)

Course Outcomes:

- CO 1 Admin competency (greet/processes patients)
- CO 1 Clinical competency (appropriate interactions w/pts)
- CO 2 Administrative competency section score
- CO 2 Clinical competency section score
- CO 3 Clinical competency (asepsis)
- CO 3 Clinical competency (waste disposal)
- CO 3 Clinical competency (standard precautions)
- CO 4 Professional competency section score
- CO 5 Clinical competency (vitals)
- CO 5 Clinical competency (histories)
- CO 6 Administrative competency (confidentiality)
- CO 6 Professional competency (morals and ethics)

Outcomes are not currently mapped.

Follow-up: The instructor made the mandatory orientation worth 50 points. This did get students to attend, except the student who failed the class. The students participated in the assignments and work even after completing the required number of hours. Constant communication with the students from the instructor ensured that all paperwork was submitted prior to the end of the semester.

Budget justification: None