

**Program Outcomes Guide
Academic Year 2018/2019**

Program Title: Medical Assisting, AAS

Date: 8/29/2020
FA18, SP19

Program Team: Michele Buzard, Crystal Rawlings

Expected Learning Outcomes:

1. Provide appropriate patient care with respect for diverse cultures, values and beliefs.
2. Competently perform routine medical assisting procedures.
3. Utilize appropriate standard precautions.
4. Exhibit professionalism in all communications and encounters with patients and the health care team.
5. Make critical decisions appropriate for the medical assistant.
6. Practice within the ethical and legal framework of the profession.

Assessment

Program Completion:

Successful completion of MAP-217, Medical Assisting Externship

Program Outcomes:

Students average a score of 75% or greater for each of the program outcomes as assessed by the externship site supervisor on the externship site evaluation.

PO 1	Administrative Competencies section score
PO 1	Clinical Competencies section score
PO 2	Administrative Competencies section score
PO 2	Clinical Competencies section score
PO 3	Administrative Competencies section score
PO 3	Clinical Competencies section score
PO 4	Professionalism section score
PO 5	Administrative Competencies section score
PO 5	Clinical Competencies section score
PO 6	Administrative Competencies section score
PO 6	Clinical Competencies section score
PO 6	Professionalism section score

Validation

Program Completion: Completion of MAP 217, Phlebotomy Externship, with grade of 75% or greater

Program Competencies: Completion of the course site competencies with a score of 75% or higher

Results

Program Completion:

67% (4/6) of students completed the program with a grade of 75% or better at externship. 33% (2/6) of students did not complete the program with a grade of 75% or better. This was the same student. SP19 was a WAF

Program Outcomes: Students average >75 % on site evaluation sections.

PO 1	Administrative Competencies section score
PO 1	Clinical Competencies section score
PO 2	Administrative Competencies section score
PO 2	Clinical Competencies section score
PO 3	Administrative Competencies section score
PO 3	Clinical Competencies section score
PO 4	Professionalism section score
PO 5	Administrative Competencies section score
PO 5	Clinical Competencies section score
PO 6	Administrative Competencies section score
PO 6	Clinical Competencies section score
PO 6	Professionalism section score

No data available for the above.

Follow-up: Constant communication from the Externship instructor enabled all paperwork from externships to be returned within a timely manner. See note above under results.

Budget Justification: None at this time