11.0203 Information Systems Technology: Computer Support Specialist

The Department of Labor’s Summary Report for this occupation:

15-1041 Computer Support Specialists

**Program Length**: 5 Semesters

On average, students at Hagerstown Community College take nine credit hours per semester. This average is used to calculate On-time Graduate Rate for certificate students in relation to the total credit hours required per certificate program.

Example for Calculation:

<table>
<thead>
<tr>
<th>Total Credit Hours Required for Computer Support Specialist</th>
<th>39</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Credit Hours Taken by HCC Students</td>
<td>9</td>
</tr>
<tr>
<td>Calculation for Time to Graduation</td>
<td>39/9 = 4.3 Semesters</td>
</tr>
</tbody>
</table>

**Time to Graduation for Administration of Justice**: 5 Semesters

Disclaimer: The rate is calculated based on average 9 credits per semester and assumed the student was college ready and not required to take developmental course(s).

**Costs**: Tuition & Fees: $4,788

Books & Supplies: $2,625


*The above is based on FY 12 tuition, fees, course fees, and estimated books/other at $175 per class. In cases where there are electives for students to choose from, the highest course fees are used.*

**Number of Graduates**: 0 (July 1, 2011 – June 30, 2012)

**Job Placement Rate**:

The National Center for Education Statistics (NCES) is currently developing a methodology to calculate job placement rates. When the methodology is available, we will calculate placement rates for this program.