



GoEvo HCC COVID-19 SELF-ASSESSMENT MOBILE APP

GoEvo is the COVID-19 screening platform that HCC is using to keep its students, faculty, staff, and visitors safe during the pandemic. The COVID-19 self-assessment survey is most easily completed in a secure app designed to download to your smartphone. All personal information is protected and treated as confidential. Using this app only takes a few minutes each day to answer a short series of questions related to your individual risk factors related to COVID-19. Individuals can self-assess for COVID-19 risk factors and then determine if they should report to the HCC Campus. If you are clear to come to campus, the app will provide a screenshot pass. This pass will allow you to enter buildings on campus, attend classes, go to the bookstore, and meet in-person with faculty & staff on campus. The College is able to monitor the status of the campus community with real-time reporting and dashboards. This will allow members of the COVID-19 Response Team to identify potential risk factors and, when necessary, provide alerts to the College community.

Frequently Asked Questions FAQs

Who should download the GoEvo app and fill it out?

Anyone reporting to the main campus of HCC or any of its satellite locations must complete the daily self-assessment survey. Students, faculty, staff, and visitors are required to complete the survey everyday before coming to the main campus, the Valley Mall location, or the Truck Driving Range.

How do I complete the GoEvo self-assessment survey?

If you are a student enrolled in face-to-face classes at HCC that will meet more than 5 times during the semester, you will receive a link from the College to download the free mobile version of the application to your smartphone. The GoEvo App can easily be downloaded to your iOS or Android device. Once downloaded, you are able to complete the survey each day from your phone.

If you are a student that is taking all online classes, you will NOT need to fill out this survey to take classes. However, if you plan to come to campus to purchase books, meet with an advisor, or for other reasons, you will need to complete the self-assessment survey prior to arriving.

If you are a student that does NOT have the app or a visitor to HCC, the college will require you to complete a self-assessment survey, prior to conducting your business on the campus. This can be done in one of two ways.

- Go to the HCC website <https://www.hagerstowncc.edu/campus-checkin> and complete the visitor form. Once you have completed the form, print out a copy to bring with you to campus. You will need this printout to show when you arrive on campus.
- Use a GoEvo Kiosk - The College has installed computer check-in stations at most entrances to the College buildings. Anyone coming to the campus can complete the self-assessment survey at one of the GoEvo kiosks located just inside the doors.

What does the survey do?

The GoEvo self-assessment survey asks a series of questions recommended by the CDC to screen out those individuals who have increased risk factors for COVID-19. If you have signs/symptoms of COVID-19 or have been exposed to the virus, you should NOT come to campus.

This self-assessment tool helps reduce the community transmission of the virus on the College campus.

By successfully completing the survey, with all “NO” responses, you will receive an “Able to Report to Campus” response. This response will serve as a 12-hour pass to allow you to enter campus buildings. You will need to complete a new survey each day you are coming to campus.

Who should I show the GoEvo pass to?

If you are a student, when you arrive on campus and enter the classroom/lab, a faculty member or staff member will ask to see your GoEvo pass. You should get in the habit of having the pass already up on your smartphone when you enter the classroom/lab. This will help speed up the process and let the instructor/professor know that you are cleared to be on campus.

If you arrive in the bookstore or have an appointment in Financial Aid or Admissions, a staff member will ask to see your GoEvo pass. You will be required to show the pass on your smartphone or your printed copy. If you do not have a current pass, you will be asked to complete the survey before conducting any further business on campus.

What the app does NOT do:

HCC is NOT using the GoEvo app to track your movements or share your information. If you are installing the application to your smartphone, you are able to not allow the location setting to be used.

There are NO costs associated with using the application.

You will NOT receive messages on the app. It is very important that you provide up-to-date contact information when installing the app on your phone. Members from the HCC COVID Contact Tracing Team use the contact information on this application. If you were to be exposed to COVID-19 on campus, members of the HCC Contact Tracing Team will contact you with the phone numbers and email addresses provided in the application.

How many times a day do I need to complete the GoEvo Self-Assessment Survey?

The GoEvo survey only needs to be completed ONE time each day before arriving on campus. The goal is to keep those people who may be sick or have been exposed from coming to the campus.

For example, if you have a 10:00 class or lab on campus, complete the GoEvo survey from your mobile device at home or in the parking lot before going into any campus building.

If you are using a Kiosk, you are permitted to enter the building to complete the survey. You only have to do this one time per day. Be sure to keep the printed pass with you for the entire time you are on campus.

If I complete the GoEvo Survey and answer a question incorrectly, what should I do?

If you have accidentally answered a question incorrectly, and already submitted the response, simply complete the survey a second time. Save the response indicating you are able to report to campus.

Who should I call if I have problems with the mobile app or cannot get the survey completed at a GoEvo Kiosk?

Information Technology (IT) Help Desk.

IT's Help desk is located on the lower level of the Career Programs Building. The Help Desk is available Monday through Friday, 8:00 a.m.-4:00 p.m. and can be reached by calling 240-500-2457 (Faculty/Staff) or 240-500-2891 (Students). (Help Desk hours may fluctuate depending on demand) Text messages can also be sent to 240-329-4489 or emailing hccit@hagerstowncc.edu. College staff can submit work orders through the college e-mail address, trackit@hagerstowncc.edu.

What should I do if I have any of the signs/symptoms of COVID-19, been exposed to COVID-19, or tested positive to COVID-19?

If you have answered "Yes" to the questions about signs or symptoms of COVID-19, you should NOT come to campus. For a complete list of the signs or symptoms of COVID-19, please refer to the CDC website. You are encouraged to seek advice from your healthcare provider. You are responsible for contacting your instructors/professors/staff members to let them know you will not be able to report to campus. Virtual options can be provided. Contact your respective instructor/professor/staff member for assistance.

What if I was exposed to COVID-19?

If you were in close contact (six feet or closer, with no mask and for a cumulative time period of 15 minutes or more) with a person that has tested positive for COVID-19, you should NOT come to campus. To speak to someone at HCC for Contact Tracing, please send an email to the Director of Public Safety, Eric Byers at ecbyers@hagerstowncc.edu or the Executive Director of Human Resources, Jennifer Childs, at jachilds@hagerstowncc.edu. You can also reach out to your professor or an advisor for assistance.

What if I have tested Positive for COVID-19?

If you have tested positive for COVID-19, do NOT come to campus. Complete the GoEvo app and indicate on the survey you have tested positive. A member of the HCC Contact Tracing Team will reach out to you. If you need immediate assistance, you can send an email to the above two listed email addresses. During normal business hours Monday - Friday 8:30 to 4:30, you can reach the Director of Public safety at 240-500-2501.

What if I am a student that currently works in the healthcare field and my employer requires bi-weekly COVID-19 testing? Can I still report to campus?

If you are a student and work in a nursing home or a hospital, your employer may require mandatory testing for COVID-19. If you are testing because your employer requires it on a weekly or bi-weekly basis, you are able to report to campus. You are allowed to answer "NO" to the GoEvo question, "Have you taken a COVID-19 test within the past 10 days and are waiting for the results". This question is designed for those individuals who have sought a COVID-19 test because they have signs/symptoms or have been exposed to a positive COVID-19 person. For additional information, please reach out to your instructor/professor/staff member on campus.