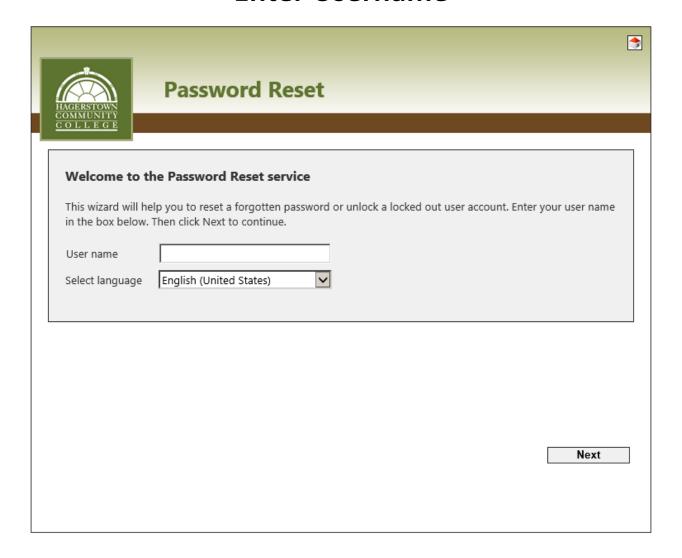# Reset Forgotten Password

Off Campus

Open Web Browser
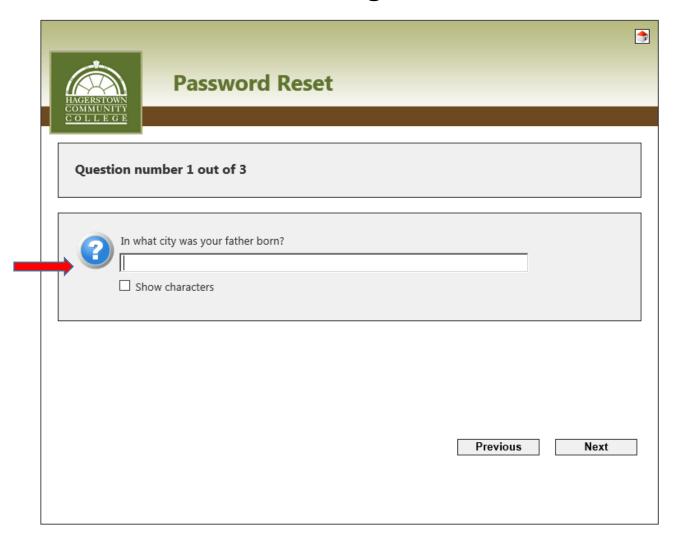
https://hcc-prs.hagerstowncc.edu/SpecopsPassword/Reset/Reset.aspx?

Enter Username

Password Reset

Welcome to the Password Reset service

This wizard will help you to reset a forgotten password or unlock a locked out user account. Enter your user name in the box below. Then click Next to continue.

User name

Select language   English (United States)

Next

Answer Challenge Questions

Password Reset

Question number 1 out of 3

In what city was your father born?

☐ Show characters

Previous   Next

Password Reset

In what city was your mother born?

☐ Show characters

Previous   Next

Password Reset

What is the name of your or your family's first pet?

☐ Show characters

Previous   Next

Enter New Password

Password Reset

New Password

Confirm password

- 🔴 Must contain at least 8 characters
- 🔴 Must meet at least 3 of the following character group requirements:
  - 🔴 Must contain at least 1 uppercase letter
  - 🔴 Must contain at least 1 lowercase letter
  - 🔴 Must contain at least 1 digit
  - 🔴 Must contain at least 1 special character
  - 🔴 Must contain at least 1 Unicode character
- ✔️ Must not contain your username

- 🟡 Must not repeat any of your previous 3 passwords

Finish

Password Complete

Password Reset

Password reset complete

Your password has been successfully reset. You may now close this window.