### What is academic advising?

Academic advising services are available to each student during his/her period of enrollment at HCC. Students are initially referred to an advisor for the purpose of planning an academic program. Faculty advisors also are available within each instructional division.

### Professional advising services include:

- Educational planning
- Degree planning
- Career advising
- Transfer advising

For more information on academic advising services, please visit www.hagerstowncc.edu/advisement.

### What are student support services?

HCC offers a broad range of support services to specialized student populations to assist them in navigating college successfully.

#### These support services include, but are not limited to:

- Individualized advising and educational planning
- Financial planning and assistance with financial aid
- Case management and monitoring of academic progress

The benefits of participating in these programs include individualized attention and greater support, which lead to higher success and graduation rates.



### **Contact Information**

Disability Support Services 240-500-2628 dss@hagerstowncc.edu www.hagerstowncc.edu/dss

Job Training Student Resources (JTSR) 240-500-2392 jtsr@hagerstowncc.edu www.hagerstowncc.edu/jtsr

TRiO Student Support Services 240-500-2659 triosss@hagerstowncc.edu www.hagerstowncc.edu/trio



I 1400 Robinwood Drive Hagerstown, Maryland 21742 240-500-2000 www.hagerstowncc.edu

To receive this brochure in an alternative format, please contact the Disability Support Services (DSS) Office at dss@hagerstowncc.edu or by calling 240-500-2273.



# **Student Support Services**



Stay close. Go far.

# **HCC Student Support Services**

### DISABILITY SUPPORT SERVICES

HCC provides reasonable accommodations to students with disabilities in accordance with the Americans with Disabilities Act (ADA) and the Rehabilitation Act of 1973 and its amendments. The Disability Support Services (DSS) Office coordinates the provision of reasonable accommodations which are determined on an individual basis.

These accommodations allow students to be evaluated not on the effects of their disability, but instead on their knowledge and understanding of course material.

All accommodations are based upon documentation that must be provided by a licensed or certified professional. It is the student's responsibility to identify him/herself to the DSS Office at least two weeks prior to the start of classes to allow time for necessary arrangements to be made.

The DSS Office can assist students in the application, advising, and financial aid process as well as the accommodation process.

#### **Common accommodations include:**

- Testing in a quiet, distraction-free area
- Extended testing time
- Tests read to the student
- Note takers
- Use of a tape recorder
- Special seating, usually in the front of the room
- Written copies of orally presented materials
- Lecture outlines
- Use of a calculator
- · Use of assistive technology
- Use of interpreters
- · Provision of materials in accessible formats

Learn more at www.hagerstowncc.edu/dss.

## JOB TRAINING STUDENT RESOURCES

Hagerstown Community College's Job Training Student Resources (JTSR) office strives to empower adult learners to become academically successful through collaborative, individualized services, and financially supportive programs that assist in enhancing opportunities to facilitate their success. Job Training Student Resources provides support services to Pell-eligible adult students taking classes at HCC in career programs. It is important to apply for financial aid first to help determine eligibility.

### JTSR offers help with:

- I. Child care stipends while you are in school
- 2. Transportation (gas mileage stipend or bus passes) to help you get to school
- 3. Loaner textbooks (Priority is given to students who do not have financial aid book vouchers.)

### You may be eligible for services from the Job Training Student Resources (JTSR) if:

- I. You are enrolled in a career program at Hagerstown Community College AND
- 2. You are a Pell-eligible student \* AND
- 3. You are 24 years of age or older \*\*

\*Students must first apply and be eligible for Federal Aid by completing the Free Application for Federal Student Aid (FAFSA).

\*\*Students under 24 years of age may still be eligible if the Financial Aid Office qualifies them as an independent student.

Apply or learn more at www.hagerstowncc.edu/jtsr.

### TRIO STUDENT SUPPORT SERVICES

TRiO Student Support Services (TRiO SSS) at HCC is designed to help students who are low-income, firstgeneration college students, or have a disability. As a federally funded program, TRiO SSS provides extra support to a select group of students to help them achieve their personal, educational, and financial goals.

### **TRiO SSS offers:**

- Academic advising
- Tutoring
- Financial advising
- TRiO SSS Study Center
- Recognition ceremonies
- College trips
- Workshops
- Cultural events

Students admitted as TRiO SSS participants must be pursuing an associate degree or be enrolled in a certificate program at Hagerstown Community College.

Apply or learn more at www.hagerstowncc.edu/trio.

